



Protection Plan

Effective: April 1, 2019

There is an important advantage to purchasing your tires from Quality Tire Service Ltd. Quality Tire features one of the most comprehensive warranty programs for our locations within Saskatchewan. Since starting business back in 1996 we have been a certified member of the Western Canada Tire Dealers Association and the Tire Industry Association of North America. All tire technicians on the Quality Tire Team have been certified on repairing and installation of tires as per TIA guidelines to insure the utmost safety for you, the customer, and our team. Being a Saskatchewan owned and operated company, Quality Tire understands the needs of our customer best.

Quality Tire extends manufacturer's warranty on all of the tires it sells. These warranties are regulated by the manufacturer which has final say on tires presented for warranty.

Quality Tire Enhanced Protection Plan

With the purchase of any set of 4 new passenger or light truck tires (M/T tires excluded) for non-commercial use within the following brands: Michelin, Continental, Bridgestone, Toyo, BF Goodrich, General, Firestone, Maxxis and Rovelo, Quality Tire Service Ltd. will enhance the manufacturer's warranty by offering the following;

1. Free tire rotations every 10,000 kilometers as recommended by the manufacturer. At this time we will provide inflation (pressure checks) on your tires and advise on the overall tire condition after inspection. The customer will be responsible for the cost of the vehicle's TPMS (Tire pressure monitoring system) reset.
2. Free flat repairs on tires sold in sets of 4 for the life of the tire until 2/32nds of tread is remaining on the tire or 5 years from date of purchase.
3. Road Hazard Protection (details below).

Commercial use is any vehicle used for business purposes which include, but are not limited to, taxis, limousines, couriers, police, ambulance, etc. or any vehicle not registered specifically to an individual.

The Customer must be the original owner of the tires purchased from Quality Tire Service Ltd. and must present the original invoice from Quality Tire Service Ltd. when claiming under the Enhanced Protection Plan.

Quality Tire 5 Year Road Hazard Protection Plan

The plan will be effective on all passenger and light truck tires (M/T tires excluded) sold after April 1, 2019 within the following brands: Michelin, Continental, Bridgestone, Toyo, BF Goodrich, General, Firestone, Maxxis and Rovelo.

Tires must be purchased from Quality Tire Service Ltd. in sets of 4 and installed by Quality Tire Service Ltd.

Tires will be covered under warranty for 5 years from date of purchase.

The Customer must be the original owner of the tires purchased from Quality Tire Service Ltd.

The Customer must present the original invoice from Quality Tire Service Ltd. when claiming under the Road Hazard Protection Plan.

Tires must remain on the original vehicle they were installed on to have the benefits of the protection plan.

Tires must not be used in commercial applications as determined by Quality Tire Service Ltd. Commercial applications are defined as any vehicle used for business purposes which include, but are not limited to, taxis, limousines, couriers, police, ambulance, etc. or any vehicle not registered specifically to an individual.

Subject to the limitations in this plan all tires that suffer a cut or puncture which cannot be repaired, as determined by Quality Tire Service Ltd., will be replaced with the same type of new tire (if available) or a comparable new tire as selected by Quality Tire Service Ltd.

The cost for the replacement tire will be based on Quality Tire Service Ltd.'s everyday regular selling price multiplied by the percentage worn off of the tire submitted for warranty (pro-rated basis) plus mounting, balancing, and TPMS reset charges.

Example of Warranty Calculation

If a passenger tire that started with 10/32nds tread depth was damaged and rendered unserviceable at 8/32nds tread depth the tire would, according to Manufacturer's original tread depth charts, be 25% worn. With an everyday selling price of \$100.00 from Quality Tire Service Ltd. the calculation would be as follows:

$$\$100.00 \times 25\% + \text{Mounting and Balancing costs} + \text{Taxes}$$

If the tire was new with no measurable treadwear the charge would be as follows:

$$\text{Mounting and Balancing costs} + \text{Taxes}$$

*Extra charges will apply for vehicles that have TPMS requiring a reset.

Calls for service outside of normal business hours or away from the location will not be covered under this protection plan.

This Protection Plan does not cover consequential damage. Quality Tire Service Ltd. disclaims any liability for damages, losses, towing charges, rental or replacement vehicles, liability costs, and expenses associated in any manner with this plan to the extent permitted by law.

This plan does not cover abuse of the tire or willful damage to the tire, as determined by Quality Tire Service Ltd.

Damage caused by collision or accidents is not covered.

We at Quality Tire Service Ltd. realize that no matter how well tires are constructed they may become unserviceable due to conditions beyond the control of the manufacturer.

Tires replaced under this program become the exclusive property of Quality Tire Service Ltd.